



POLICIES & CONDITIONS

2024/2025 SEASON

- 30% of the total rent reserved for rentals
- Deposit of \$800,000 clp in national territory, deposit of \$1,500,000 clp international transit
- 29 days notice to return reservation, otherwise 30% of reservation will not be refunded
- 10% of the total rental reservation through PayPal when it is pickup and dropoff in Balmaceda
- 50 uf plus VAT in case the insurer considers a total loss of the vehicle, from this amount only the guarantee left at the time of delivery is deducted
- Additional crane/tire/windshield insurance \$30,000 (minimum 7 days and only in national territory transit)
- Minimum national territory rental 3 days
- Minimum international territory rental 5 days
- Additional charge for departure abroad 5 to 14 days \$100,000

- Additional charge for departure abroad over 15 days \$150,000
- Over 7 days, a single service is charged in case of pickup and dropoff outside of Balmaceda.

PICKUP/DROPOFF RATES APPLIED TO CUSTOMERS

- Dropoff/pickup Coyhaique \$35.000
- Puerto Aysén \$80.000
- Puerto cisnes \$300.000
- Futaleufu \$700.000
- Chaiten \$850.000
- Puerto Montt \$1.000.000
- Temuco \$1.100.000
- Santiago \$1.800.000
- Villa cerro castillo \$130.000
- Cochrane \$750.000
- Villa O'Higgins \$1.300.000
- Punta arenas \$1.800.000

DAMAGE COLLECTION RATES

- Fuel \$20,000 for 1/8 missing
- Picket \$50,000 (Only in case the windshield had already been damaged at the time of delivery)
- Windshield (It is charged with the first picket, it also applies if you had a picket, but one is made that makes it difficult for the driver to see) \$400,000
- Damaged panel (mud guard/mud flap/door/hood/trunk) full warranty

- Cracked or completely damaged tire \$300,000
- Damaged interiors base of 200,000 (according to the damage generated with counter quote)
- Excessive smell of tobacco \$200,000
- Late return 3 hours grace period, after that additional day is charged
- 72 hours notice to extend the rental without penalty (only charging for additional days requested)
- In case of no-show due to missing the flight or flight cancellation due to mechanical failure of the plane or weather conditions, the rental day is not refunded and in turn, no penalty is charged for no-show.
- Money back for early dropoff, only with 29 days prior notice.